

Appendix C:
System Occurrence Data January-July 1999
Frequency of System Occurrences by Department with Severity ≥ 3

Department	Frequency	Frequency Severity	Event
ICU	3		
Pharmacy	1		
General Surgery	18		4 Med delay (AB x2 day) 24 hour chart check 4 Patient not seen within 24 hours of admission 4 Inappropriate med dosage,time, etc. MAR Problem 3 Orders for Metabolic Support (TPN) not followed 3 Pt. off floor without orders 3 Pt. NPO was provided water and water pitcher. 3 Order (clamp NG tube) not carried out 3 Medication error; med repeated at inappropriate time 3 Patient complaint; poor quality 3 Wrong medication administered (antibiotic)
Orthopedics	2		4 Delay in providing antibiotics (2 days) See #60 3 Pt. not admitted from STO status
Medical/Onc	13		4 Procedure not completed: physician no show 4 Medication delay (AB) x3 days: MAR Problem/faxing 4 Pt. admitted diarrhea/dulcolax on standing order 4 Delay in Medication admin/MAR Problem/24 hr chart check 4 IV med inappropriate time/Blood hung with D51/2NS 10KCL 3 Documentation error; wrong date for wd care order 3 Medication delay; Med available in pyxis 3 Patient allowed up to BSC with bedrest only orders 3 Delay in Medication admin/MAR Problem/24 hr chart check 3 Orders not noted IV med not hung
BC/Postpartum	1		
Pediatrics	3		4 Sentinel Event- ASO 3 STO order not changed to inpt/2 Inpt days missed.
SNU	7		4 Delay in response to pt condition/Delay notification of Dr. 4 Wound Care not followed/MAR problem 4 4 doses of antibiotics missed/MAR problem 3 Delayed transfer to SNU
Day Surg	3		
Endoscopy	2		3 Wound care orders delayed 3 Colostomy education ordered, delayed 3 days
OR	1		4 Op Report with wrong pre-op DX/Procedure
Cardiology	3		4 Transport with malfunct. equip./Drips rates reversed 3 Anticoag Med not given; Inappropriate phys. Document. 3 Delay in stat lab results
Metabolic Supp	1		4 Metabolic services treatment delayed
PAR	1		4 Patient allergies MS; MS given in PAR
ER	1		3 Pt. not seen by 24 hr from admission
Resp Care	1		4 Delay in obtaining sputum culture (2 days) See # 61